

HIGHER EDUCATION QUALITY : ASSESSMENT OF UNIVERSITY PERFORMANCE

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**(CENTRAL AND EASTERN EUROPEAN NETWORK OF
QUALITY ASSURANCE AGENCIES IN HIGHER
EDUCATION)**

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MAIN HIGHLIGHTS

- INSTITUTIONAL LEVEL
QUALITY ASSURANCE
- PROGRAM LEVEL
QUALITY ASSURANCE
- ASSESSMENT OF
UNIVERSITY
PERFORMANCE
- RANKINGS

POST COVID -19

- It is still not clear how severe will be the impacts on Higher Education Industry.**
- How quickly the QA and Accreditation agencies will react and adopt to new reality?**
- What are the international associations / National authorities are doing to recover? (INQAAHE, ENQA, CEENQA, CHEA etc.)**
- We need more care and ownership for Internal and External Quality Assurance**

COVID -19 to COVID-21

What is the new DNA of QA in HE

Theoretical Framework

Quality vs satisfaction level of students and workforce during and post pandemic for HEIs

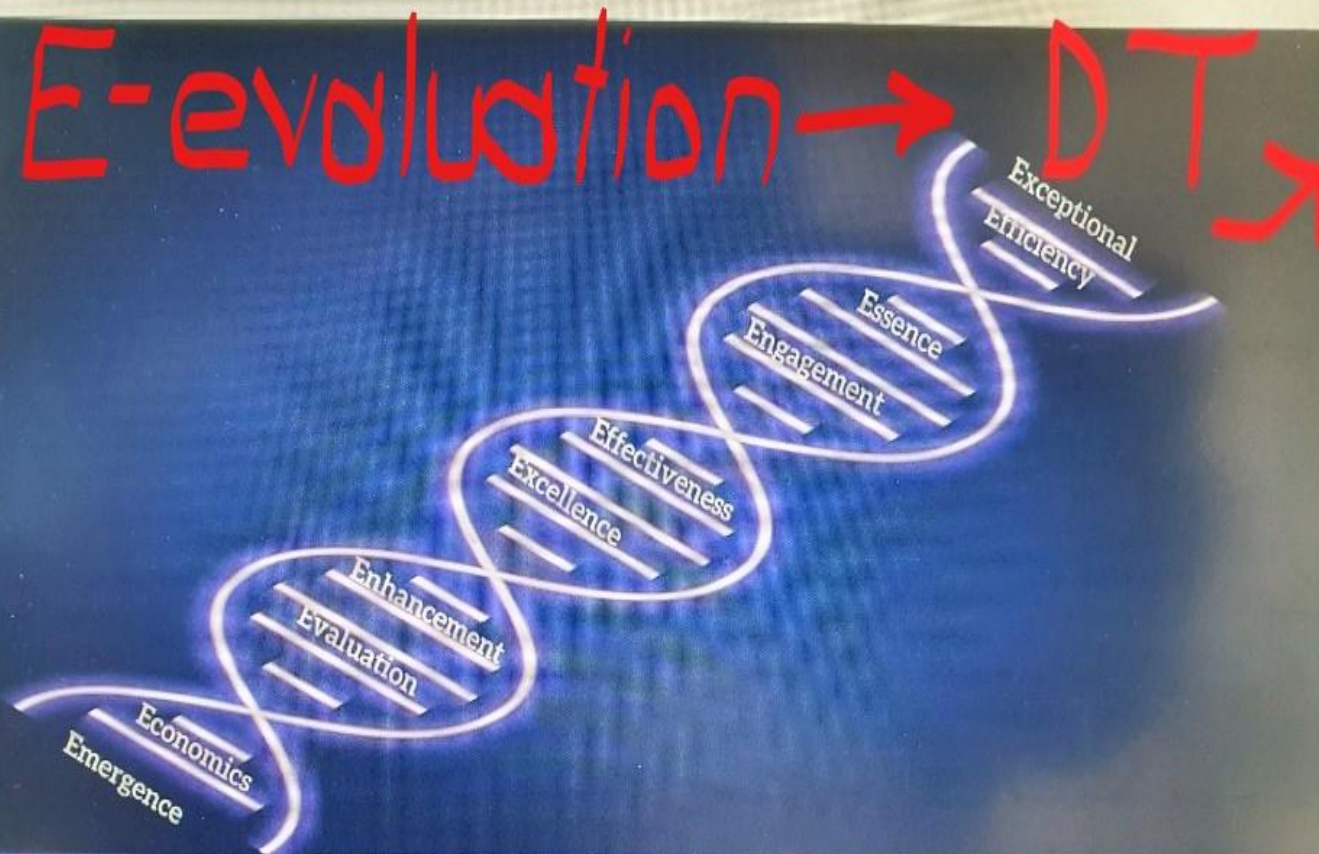
Conceptual Framework

How will we change, adapt or reset our regular processes methods / lifestyles?

Practical Framework

How to evaluate, measure, or control the QA using the new technology

The DNA of QA: the 10 Es and Beyond



INQAAHE 30th Anniversary

QA AGENCIES ALSO CHANGED !!!

- Governance
- Legislation
- Funding
- Resources
- IT Infrastructure
- New Committees
- New Procedures
- New Evaluation Methods

QA Agencies must be:

- Flexible
- Innovative
- Collaborative
- Adoptable
- Transperant
- Change Agent

QA Agencies focus on :

- Student Centered T & L
- Intended Learning Outcomes of the program
- Competencies & Skills for future jobs

FUTURE PROSPECTS FOR QA

1. Smart/Innovative Accreditation

Ex-ante

Ex-post

Micro credentials

RPL(Recognition of Prior Learning)

PLA (Peer Learning Activities)

2. Digital Accreditation

Digital Badges

ODBL

COIL

Digital Site visit

Virtual Credit Mobility

3. Joint Accreditation

4. Thematic Accreditation

5. Differential Accreditation

6. Cluster Accreditation

7. QA of Research

FUTURE PROSPECTS FOR QA

- Fitness of Purpose
- Fitness for Purpose
- Fitness for Digital Transformation

HYBRID IS THE WAY FORWARD ...



THANK YOU
&
QUESTIONS