### implementing distance learning resources in HE Institutions in Ukraine: Three lessons Ukraine can share

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## Context

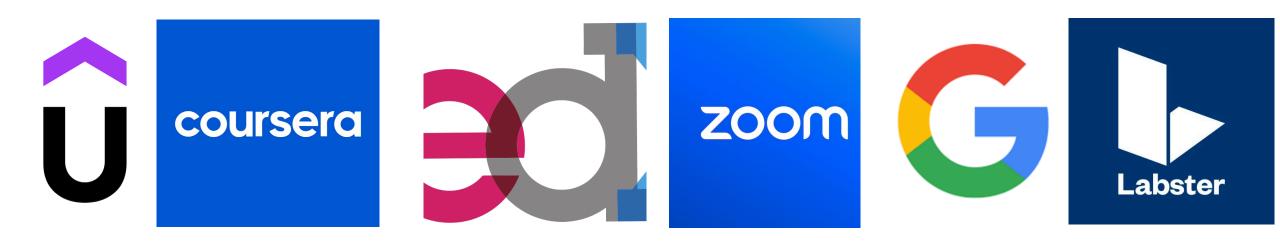
**Population:** about 44 million

HE institutions: 573 (278 Universities; 295 Colleges)

**Students:** 964 000+

Academic staff: 135 000+

**Displaced universities:** 50+





high-quality courses

### access to

virtual labs

communication platforms and tools



### This is the BANI world

Brittle

Anxious

Non-linear

ncomprehensible

# Students and Academic staff

Staying at home (quiet? shelled? occupied?) Joined the army

Volunteering

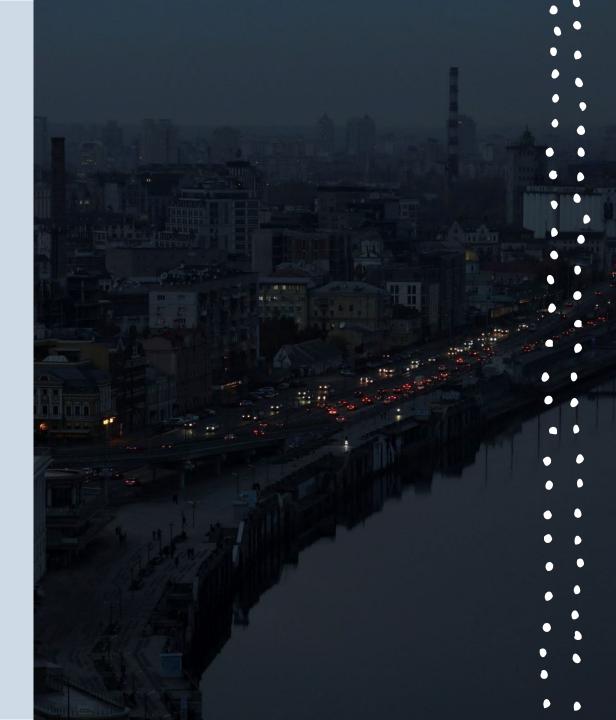
Internally displaced

Externally displaced



Challenges

- Different time zones
- Power blackouts
- Poor internet connection
- No quiet place to work/learn
- No access to facilities and labs
- Integration to a new culture
- Change of priorities
- Life-threatening situations
- Mental and physical exhaustion



### Education we need

Socio-emotional support

Flexible schedule

Easy access

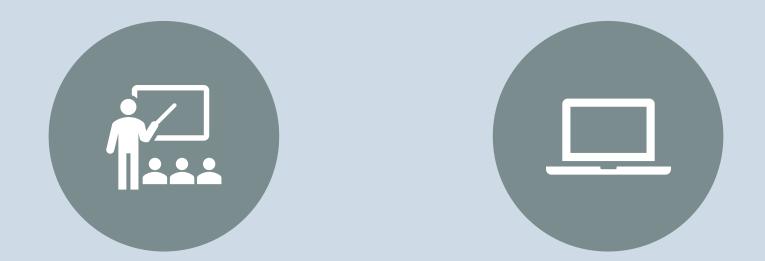
High quality



#### Lesson 1: make sure people have EVERYTHING necessary



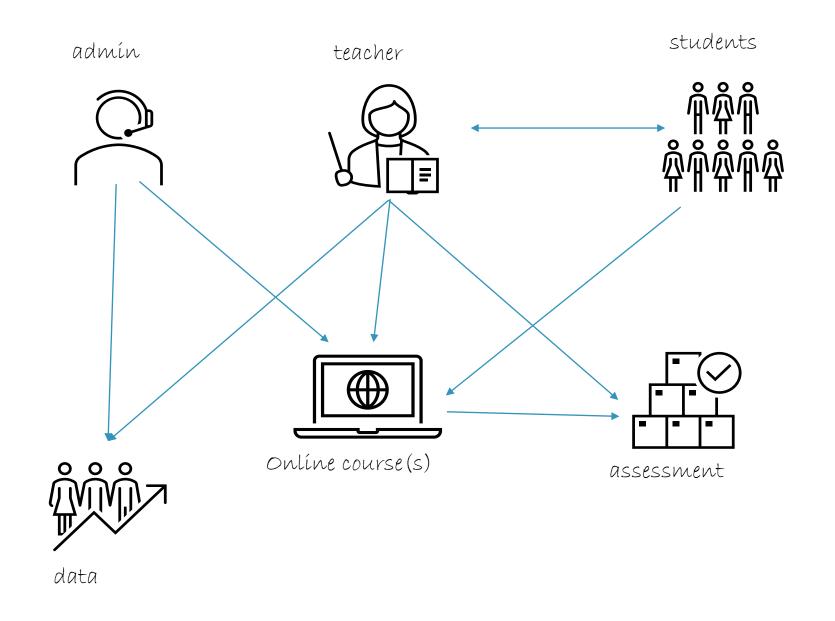
### Lesson 2: make sure people know WHAT to do



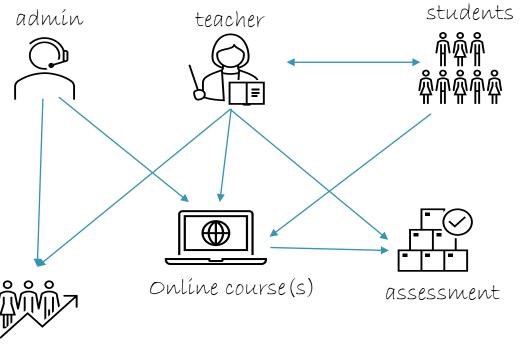
#### TEACHERS' ONLINE LEARNING EXPERIENCE

RECOMMENDED ONLINE COURSES

### Facilitated cooperative learning model



## Facilitated cooperative learning model



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#### ADVANTAGES

Adaptivity	
Higher completion rates	
Higher teacher engagement	
No certificate stress	
Collaboration and cooperation	
Socio-emotional support	
Teacher's professional development	
Learning competence development	
CHALLENGES	
Admin engagement for data on particular modules	
Content alignment	
Final assessment	

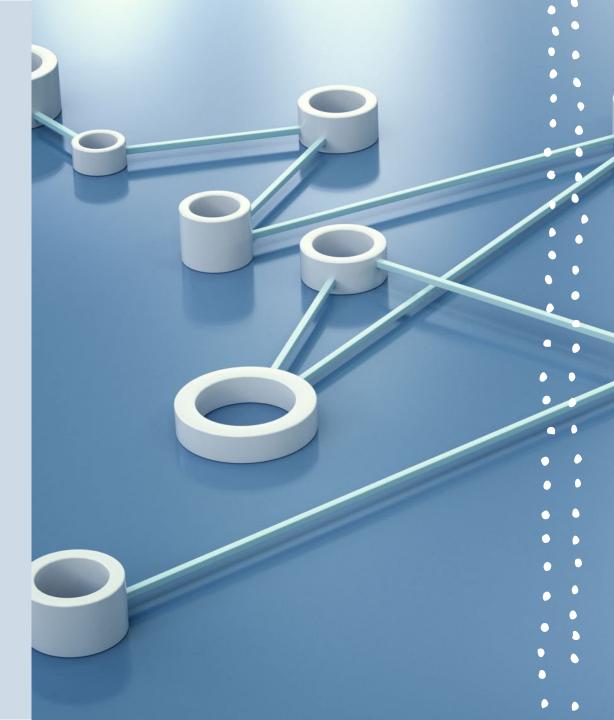
### Lesson 3: make sure people know HOW to do it

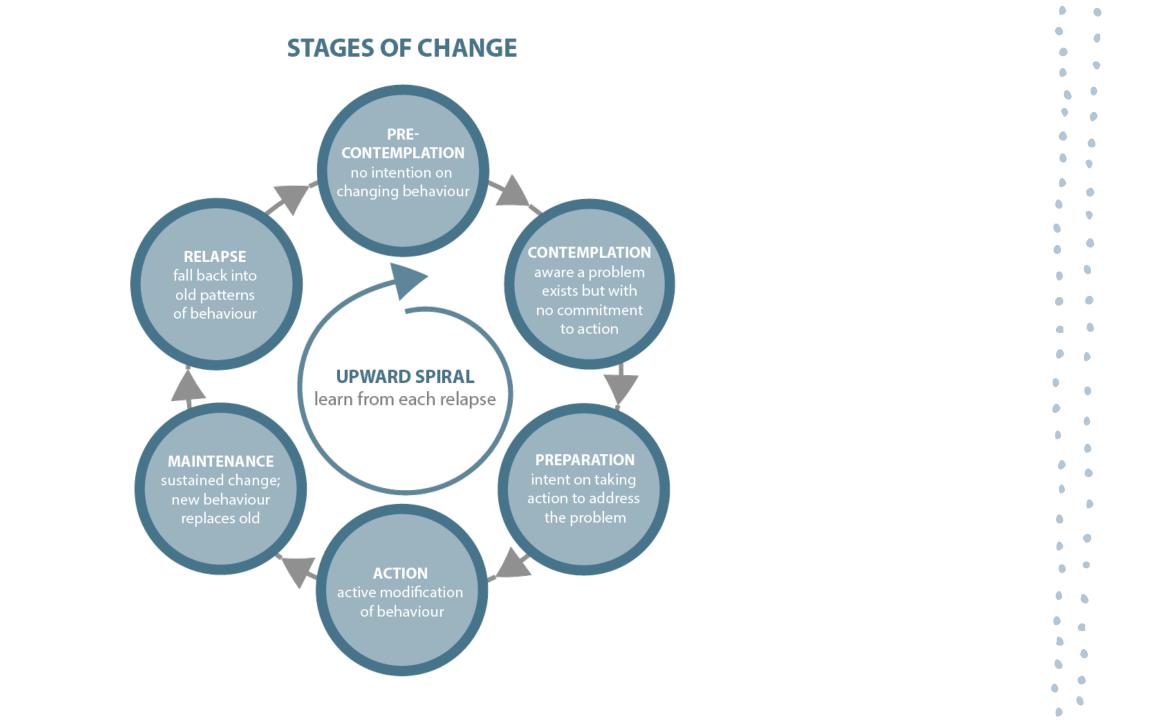


# Zero-priority Lesson: COMUNICATE

## Communication strategies

- Use both top-down and bottom-up approach
- Pick the communication channel
- Answer all 5WH questions
- Remember that any process need time, space and energy
- Be aware of change management
- Nudge constantly
- Monitor results
- Spread best practices





courserd

31 241 active users

Results so far

71 613 invited

7 433 users have done 2 and more courses

640 admins

311 604 learning hours

# Results so far

Access to 12 500 Udemy business courses

12 605 active users

86 773 invited

614 administrators

14 079 hours watched

# Results so far



Access to 1600 online courses

50+ bilateral agreements with HEIs

# ZOOM

# Results so far

790 admins

109 563 licenses assigned(teachers)

# Results so far

Active corporate accounts 79

In process 200+



Agreements in process



## Blackboard

