

**NATIONAL ERASMUS+ OFFICE – UKRAINE
MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE
TECHNICAL ASSISTANT MISSION ORGANIZED BY SPHERE, EACEA
Higher Education Reform Experts – Erasmus+
Roundtable
QUALITY ASSURANCE OF TEACHING AND LEARNING
IN EMERGENCY AND CRISIS SITUATIONS
15-16 July 2025**

PROGRAMME

Objectives. Competencies obtained to implement Quality Assurance of teaching and learning in emergency and crisis situations.

Target Audience: Representatives of academic staff, students, the Ministry of Education and Sciences of Ukraine, NAQA, HERE team

Learning Outcomes (0,25 credits ECTS):

- To define approaches to Quality Assurance of Teaching and Learning in emergency and crisis situations
- To understand QA mechanisms for enhancing Teaching and Learning in emergency and crisis situations

Materials: [Ukraine Higher Education Development Strategy 2032 \(draft amendments 2024\)](#); [NAQA Regulation on Study Programmes Accreditation](#); EHEA documents.

Moderator: Zhanna TALANOVA, NEO Ukraine

15 July 2025

14:00	Participants online registration
14:15	Welcome speech <ul style="list-style-type: none">○ Adrien OLSZAK-OLSZEWSKI, Policy Officer for Ukraine, DG EAC – The Directorate-General for Education, Youth, Sport and Culture , European Commission○ Svitlana SHYTIKOVA, Coordinator, National Erasmus+ Office – Ukraine
14:30	Opening remarks on higher education development under the emergencies according to EHEA principles and national legislation <ul style="list-style-type: none">○ Mychailo WYNNYCKYJ, Deputy Minister of Education and Science of Ukraine, HERE
14:45	Introduction to the TAM <ul style="list-style-type: none">- Presentation: <i>Objectives and Programme of the training and intended learning outcomes for this training (ILOs)</i>- Online survey to break the ice and get to know the participants- Online survey to see how the participants evaluate themselves on each ILOs before the TAM<ul style="list-style-type: none">○ TAM expert – Prof. Sophie GUILLET, Head of the cooperation unit within the Department for European and International Affairs, the High Council for the Evaluation of Research and Higher Education (Hcéres) in France
15:00	Key concepts and tools for the Quality Assurance of teaching and learning <ul style="list-style-type: none">- Quality Assurance 1.0.1: reminder of the basics- Quality assurance in the European Higher Education Area- Adapting Quality Assurance to emergency and crisis situations<ul style="list-style-type: none">○ TAM expert – Prof. Sophie GUILLET
16:00	Coffee break
16:30	Discussion with the Ukrainian Higher Education Reform Experts (HERE team) and representatives of the NEO and HEIs <p>Exchange of views and experience on how Ukraine has adapted its higher education system and Quality Assurance to the war.</p> <p>Moderation by the TAM expert – Prof. Sophie GUILLET</p>
17:25	Wrapping up and closing of the day

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16 July 2025

09:15	Participants online registration
09:30	Crises Management in Higher Education and Quality Assurance of teaching and learning in emergency & crisis situations <ul style="list-style-type: none"> Prof. Iryna ZOLOTARYOVA, HERE, Member of the National Agency for Higher Education Quality Assurance; Professor of the Information Systems Department, Simon Kuznets Kharkiv National University of Economics
09:50	Quality assurance to enhance teaching and learning in emergency & crisis situations <ul style="list-style-type: none"> Presentation: <i>Moving from diagnosing a situation with Quality Assurance mechanisms to implementation remedial actions (real-case examples from other countries)</i> Follow-up discussions with the participants <ul style="list-style-type: none"> TAM expert – Prof. Sophie GUILLET, Head of the cooperation unit within the Department for European and International Affairs, the High Council for the Evaluation of Research and Higher Education (Hcéres) in France
11:00	Coffee break
11:15	Workshop – How to set up efficient Quality Assurance systems adapted to war and post-war situations in Ukraine? <ul style="list-style-type: none"> 11:15 – 11:35: <i>The aim</i> of the peer-learning workshop is to provide participants with an opportunity to share their experiences of quality assurance of teaching and learning in emergency and crisis situations, and to learn from other participants. A Google Doc is shared with the participants to foster interactions. It is divided into five main sections, each corresponding to one of the five areas of enhancement and quality assurance focus studied in the training. Participants are invited to complete the tables by providing examples of quality assurance and enhancement procedures that they have implemented or wish to develop. The document will then be saved and sent to all participants to serve as a database of good practice. 11:35 – 11:50: Some participants share their example of good practice orally with the audience in a short session moderated by the TAM expert – Prof. Sophie GUILLET
11:50 – 12:00	Wrap-up and closing of the TAM event <ul style="list-style-type: none"> Reminder of the key takeaways Online survey to see how the participants evaluate themselves on each ILOs after the TAM

**Interpretation (English/Ukrainian/English) would be provided*

MEET THE TAM EXPERT

Prof. **Sophie GUILLET** currently works at the High Council for the Evaluation of Research and Higher Education (Hcéres) in France, within the Department for European and International Affairs, where she is the head of the cooperation unit. She co-chaired the ENQA working group on the external Quality Assurance of research (2023-2025) and is currently co-chairing the Thematic peer group on Quality Assurance of the Bologna Follow-up Group. She also carries out international evaluation and accreditation procedures on behalf of Hcéres. In parallel, she is a regular international trainer for external organisations such as the DAAD (German Academic Exchange Services) and OBREAL.

Prior to this, she gained experience in Quality Assurance while working on international projects as a higher education consultant for UNESCO's International Institute for Educational Planning and for the World Bank. Sophie has a background in international social and public policy and is an alumna of the London School of Economics and Political Science (UK) and Université PSL (France).